Review for Final Exam
OM20312

(1) Revenue Management (two questions)
   (a) Yield Management
   (b) Overbooking

(2) Project Management (three questions)
   (a) Draw network
   (b) CPM
       a. ES, EF, LS, LF and Slack
       b. Critical Path
   (c) PERT
       a. Expected activity time, and variance for each activity
       b. Expected completion time, and variance
       c. Probability of completion
   (d) Activity crashing
       a. Critical activity with least cost