Central Committee on Educational Technology  
November 12, 2002  
CSB 54

Meeting called to order at 11:35

Members Present: Lynn Spangler (chair), Giordana Grossi (Psychology), Helise Winters (Continuing & Professional Ed), Paul Zuckerman (Math & Computer Science), Stephan J. Macaluso (Library), Devon Duhaney (Sec. Ed.), Emily Trapp (IMS), Linda Smith (Academic Computing), Itty Neuhaus (Art), Hamid Azari (Economics)

Excused: Brett Stone (Business)

Guest: Lura Speth (Computer Services)

I. Minutes of the October 31 meeting were unanimously approved.

II. Old Business

A. Access to Computer Labs: Lura Speth

[Lura distributed a list of "SUNY New Paltz Computing Facilities" to complement the list of Departmental Computer Labs list on the Academic Computing website.]

Lura led a discussion of computer lab access issues. Discussion centered on this Committee creating a policy for student access to departmental labs. Some Committee members expressed that departmental labs—which are often locked or underutilized—may be opened to the student body. Discussion included the following:

- What is "open access?" There are some labs that are not open to all students e.g., some departmental and Residence Hall facilities. Some are not ADA accessible
- Some labs have specific purposes/ peripherals, and other technology in them. Some are password-protected or have other security features
- MAC access continues to be a problem for the typical student
- Funding is an issue. Who would pay for proctors: the departments or Computer Services?

- It was suggested that departments submit information on their labs' access. Would this be difficult to obtain?
- It was suggested that Computer Services should be responsible, using information provided by the departments, for determining whether some of the departmental labs could be opened up to general student use.
• There would be units/departments who would want their labs kept as they are. This is a decision best made by Computer Services in coordination with the departments
• These decisions could be appealed/reversed, e.g., if discipline-specific students can no longer get ready access to specific technology

**Motion** [Paul Zuckerman]: "That the Educational Technology Committee request that Computer Services review policies on accessibility of [computer] labs and confer with departments as appropriate."

In favor: 7, Opposed: 0, Abstentions: 1

**Motion carried.**

**B. 24/7 maintenance of computer systems.**

The committee discussed a number of issues, including
• Which technologies break down most often?
• Which are most critical for 24/7 service? (i.e., which services/technologies are highest service priority?) Examples: Dialup service, Email, Blackboard
• Are different people/agencies responsible for services specific parts of the system?
• Does 24/7 or on-call service prevent breakdowns?

Chair Spangler will ask Jon Lewit to compile a list of service outages/problems for the next meeting to help answer these questions. She requested that committee members prepare a list of services that they find most critical for potential 24/7 maintenance, such as e-mail or BlackBoard.

**III. New Business**

• For the next Meeting (Tuesday, 12/10) the committee will continue its discussion of 24/7 support issues. Chair Spangler will invite Peter from the Help Desk to discuss issues and answer questions on this issue.

• Linda Smith announced that there is a new MAC service person, Matt Seaman.

**Meeting Adjourned** at 12:20 pm

Respectfully Submitted,

Stephan J. Macaluso
Sojourner Truth Library